

Agency : FEDERAL COMMUNICATIONS COMMISSION

Title : E911 Requirements for IP-Enabled Service Providers

Subject Category : Interconnected voice over Internet Protocol services; enhanced 911 requirements

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Comment : FCC should not require providers of interconnected VoIP services to provide Enhanced 911 (E911) capabilities to their customers as a standard feature. Customers should read and completely understand the Terms of Service as to what kind of services their VoIP offers them. If the customer determines that E911 is not automatically offered with that particular VoIP company and that the ability to use E911 is an absolute, must-have feature, then the customer is certainly not forced to purchase such VoIP services. There are many alternatives that exist; VoIP is just one alternative to traditional wireline telephone service. The customer needs to take personal responsibility for their own consumer actions.

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